



Bulletin

May 2005

ID Cards:

The CGC Crime Prevention Programme is facilitating the ID cards for all drivers and promoting companies entering the stores. Last year we achieved the deadline date of 31 October for all Sales & Merchandising staff. This year for the 01 July all drivers, van assistants, co-drivers will need the ID cards to enter any store's premises, this includes distribution centres as well as warehouses of the stores groups (Shoprite Checkers, Woolworths, Spar, Pick 'n Pay, Metro, Massmart and Clicks) To apply please contact the offices on 011 789 1160 / idcards@cgcsa.co.za.

Santie Cargo Planning "The staff don't need to sign in anymore, they have already been checked through the ERS database, this makes deliveries more efficient"

IMS:

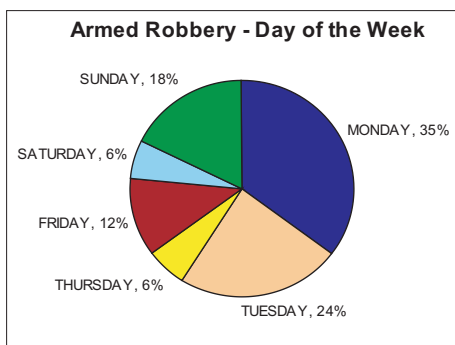


Figure 1 Armed Robberies per Day of the Week

In 2005, May appears to be the worst month with a count of 17 Armed Robberies and a total financial loss of approximately R2.1 Million. The average loss per incident for the month of May is R123 700. As illustrated in Figure 1, Mondays (35%) and Tuesdays (24%) seem to be the predominant high risk days. Currently the peak hour for Armed Robberies to occur is between 6 and 8 at night. Gauteng and KwaZulu-Natal accounted for 82% of all the Armed Robberies for the month of May.

ERS:

Due to the large amount of new applicants, there has been a large jump in the usage stats since the ID cards have started. This has made our positive ratio decrease as we still need many new companies to participate in sending terminations. The percentage

for the Usage stats is about on average 5% being positive results rest being negative. Difference between positive and negative is that Positive results will display employment history as per what our members submit and negative will display no employment history (indicating that they have not worked in a company that is a member of ours).

Names on Database				
	2002	2003	2004	2005
January		41,500	72,508	123,708
February		44,500	74,656	125,039
March		49,600	78,477	128,617
April		53,000	79,105	131,055
May		58,000	95,562	135,094
June		60,500	102,336	
July		62,000	105,316	
August		63,000	109,396	
September		66,000	112,365	
October		68,903	114,421	
November	22,000	69,605	116,057	
December	31,000	70,183	119,820	

A Little reminder to please send terminations, on specified format that has been emailed to all members to ers@cgcsa.co.za on a monthly or weekly basis.

Press release on shoplifting:

"It's a tragic fact that most businesses don't take violent crime seriously until they have been targeted by armed robbers." Michael Broughton, Director of the Crime Prevention Programme launched by the Consumer Goods Council of South Africa (CGCSA) was talking of the sustained high level of armed robberies from 2003 to 2004, as revealed in a recent study issued by the CGCSA.

The CGCSA strongly encourages stakeholders from different retail sectors to become involved proactively in crime prevention. "It is essential that we share our expertise in identifying problems and implementing solutions," stressed Smollan. "We have

established our Crime Prevention Programme website at www.ecrcrime.org.za to provide the retail sector with access to all relevant information.

The full press release is available from Kirsty at the CGC Crime Prevention Offices kr@cgcsa.co.za / 0861 101 726

Events calendar:

- 1) CGC Crime Prevention Shrinkage Seminar: The CGC Crime Prevention Programme is looking at hosting a Shrinkage Seminar. ECR Europe has successfully hosted a series of these events, and we have been offered the opportunity to do the same.

Please let us know if your company will attend, and also how

many people would you send. There is also the possibility that we will host this event in Cape Town and Durban as well as Johannesburg; all depending on responses received. The number of responses received will also determine the cost, we will have to factor in the cost of bringing the international speakers out from the UK. A date has not been set as of yet. Please let us know if the seminar should be held in Johannesburg only, or in each region as mentioned above. The Seminar will cover the following:

- Shrinkage Overview
- The Hot Concept
- Introducing the Supply Chain Road Map
- Using the tools of the Road Map
- CGC Crime Prevention / Gillette & Woolworths Road Map Case Study

2) Regional ID Cards/members meetings are taking place in June in Cape Town, Durban, Port Elizabeth and Johannesburg. These are the second round of meetings. The dates and details of the third round will be advised closer to the time. For information you can contact Kirsty Robinson on 0861 101 726 / kr@cgc.co.za

3) Training days done by the IMS department: The staff dealing with the capture of incidents, analysis and participation with the stores to get the information into our offices will be travelling through the country doing training and developing relationships with all to assist the members in getting the information to our offices correctly, quickly and efficiently.

PROVINCE	TOWN	DATE
Western Cape	Cape Town	14 June 2005
Northern Cape	Kimberley	21 June 2005
OFS	Bloemfontein	28 June 2005
Eastern Cape	Port Elizabeth	05 July 2005
Northern Province	Pietersburg	12 July 2005
	Louis Trichardt	13 July 2005
North West	Rustenburg	19 July 2005
KZN	Durban	26 July 2005
	Harrismith	02 August 2005
Mpumalanga	Nelspruit	10 August 2005
Gauteng	Johannesburg	23 & 24 August 2005

Interview with Cobus Kuyler



in the greater Gauteng region.

- Sharing of non competitive information amongst all role players.
- The recent ID cards initiative, organizing all merchandising staff to be part and parcel of the CGC Crime Prevention Programme having one unified back door access identification card.

4. Where do you see the Programme developing in the future?

I see a more strategic crime Prevention Programme, developing a more strategic focus on root causes of crime and addressing them.

5. What message would you like to give other members (and non-members) of the Programme about their participation and potential benefit.

I would firstly like to thank the members for their participation and sharing of non competitive information, thus making the retail industry less attractive to crime. And to non members, I would like to ask them to please join us in becoming a part of a group of people and companies in fighting crime in the retail sector, and share our best practices and bring their best practices to the programme, strengthening the SAPS and the Justice System in combating crime.

1. What is your role and objective in your organization?

My role is focused on safety and security within the Pick 'n pay organization, ensuring a high level of safety in our working environment and for the customers in store.

2. How long have you been involved in the CPP?

I have been evolved in the Programme for 5 years.

3. What has been the most effective initiative launched by the Programme, as far as your organization is concerned.

- Cooperation and the establishment of a partnership with the SAPS regarding specifically Armed Robberies

Crime Scene Management Training Day:

The CGC Crime Prevention Programme held a Crime Scene Management Training Day on the 25 May where there was a turn out of just under 200 attendees. The purpose of the day was to have Security Companies and retailers to be trained on how to look after a crime scene before the SAPS arrived for evidence purposes. The CGC Crime Prevention Programme will be looking at holding this training day regionally. We will advise these dates once they have been finalised.

Brenda Potgieter from Pick 'n Pay: "I found it very helpful. If you could include more retail examples in your next session it would be appreciated"